

CORPORATE FLIGHT ATTENDANT TRAINING DATES AND LOCATIONS FOR 2012

DATE	LOCATION	TYPE OF TRAINING
January 21-22	Geneva	Customer Service Excellence & Soft Skills training
February 12-13	Amsterdam*	Customer Service Excellence & Soft Skills training
March 3-4	London**	Culinary training
March 24-25	Geneva	Customer Service Excellence & Soft Skills training
April 15-16	Amsterdam*	Customer Service Excellence & Soft Skills training
May 5-6	Geneva	Customer Service Excellence & Soft Skills training
June 10-11	Amsterdam*	Customer Service Excellence & Soft Skills training
July 22-23	Amsterdam*	Customer Service Excellence & Soft Skills training
August 25-26	Geneva	Customer Service Excellence & Soft Skills training
September 8-9	London**	Culinary training
September 23-24	Amsterdam*	Customer Service Excellence & Soft Skills training
October 13-14	Geneva	Customer Service Excellence & Soft Skills training
November 18-19	Amsterdam*	Customer Service Excellence & Soft Skills training
December 8-9	Geneva	Customer Service Excellence & Soft Skills training

* All training in Amsterdam is followed by a 3-day crewmember emergency procedures and safety training course conducted by Aircare FACTS® Training. For more information please visit www.factstraining.com.

Aircare FACTS® is a unique, human factors based, program designed to train Pilots and Flight Attendants in emergency evacuations, safety and survival procedures. The curriculum includes all the essential and required elements to providing safe, professional crew duties in the business aircraft environment.

Training meets all applicable regulations for emergency procedures training as required under CFR Parts 91, 91k, 125, 135, JAR OPS1/EU-OPS, CARS and IS-BAO standards. Certificates of training are issued for one year.

** Training in London is conducted with Alison Price On Air. For more information on this business aviation catering company in London please visit. www.apoa.co.uk.